

Lottery Action



Lottery Help Line

800.228.0010

For Help With Pull-Tab Vending Machines

800.235.7198

For Help With Terminals

800.858.4744

For Help With Instant Ticket Vending Machines

800.235.7198

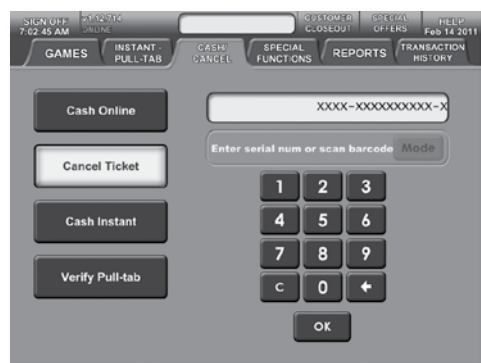
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Which Games Can Be Cancelled? Find Out Here!

Here's a review for everyone regarding which games' tickets can be cancelled and which ones cannot, plus an overview of the Ticket Allowance Program.

Which Games Can Be Cancelled?



Tickets from the \$100,000 Cash Game, Pick 3 and Pick 4 games can be cancelled, but there are some rules to follow when cancelling. Tickets must be cancelled the same day in the same store where they were sold and before the sales cutoff time for the game.

Follow this procedure to cancel a lotto ticket:

- Touch the "Cash/Cancel" tab on the main screen
- Touch "Cancel Ticket" (screen is shown above)
- Scan the bar code on the ticket using the document scanner or the scanner on the front of the printer. You may also manually enter the numbers using the keypad, then touch "OK" to accept the serial number and submit it for cancellation.

Which Games Can't Be Cancelled?

You will NOT be able to cancel plays for the Powerball, Hot Lotto or Mega Millions games.

If you run one of these tickets through the terminal, you will receive a prompt informing you that the ticket is not eligible to be cancelled. This includes jammed or misprinted tickets.

Automatic Additional 0.1 Percent Allowance

The Iowa Lottery now issues to all on-line retailers an additional 0.1 percent of ALL on-line games sales added to the base commission rate of 5.5 percent each week. The 0.1 percent applies to all on-line games, not just the games that cannot be cancelled.

You will earn extra commission every week, even when you don't have any error tickets. And you can sell non-damaged tickets to another customer.

More Wave terminal tips and tricks inside on page 3!

Action Briefs

Answers to Common Lottery Questions...

Q. What are the sales cutoff times for Iowa's lotto games?

A. It depends. For Powerball® and Mega Millions®, the sales cutoff time is 8:59 p.m. on the day of the drawing. For Hot Lotto® and the Pick 3 and Pick 4 evening drawings, the sales cutoff time is 8:18 p.m. the day of the drawing. For the Pick 3 and Pick 4 midday drawings, players cannot purchase tickets for that drawing after 12:30 p.m. For Iowa's \$100,000 Cash Game, the cutoff is 8:18 p.m. on the day of the drawing.

Q. Why is there a sales cutoff time?

A. All lottery games involve a high level of security controls that take time to administer. Officials must ensure that proper procedures are followed. The Iowa Lottery wants its games to be completely fair and honest. A number of measures ensure that every ticket issued in a lottery game has the same chance of winning.

Game End and Validation End Dates

		Official Game End	Valid. Period Ends
711	Lucky Lines - Grn./Purp.	12/21/12	3/21/13
720	Diamond Mine	12/21/12	3/21/13
726	Veterans Hot \$50	12/21/12	3/21/13
727	Pink Panther™	12/21/12	3/21/13
729	Sunny Money	12/21/12	3/21/13
730	Triple Cherry Twist	12/21/12	3/21/13
739	Holiday Countdown	12/21/12	3/21/13
741	Betty Boop™	12/21/12	3/21/13
742	Sparkling Winnings	12/21/12	3/21/13

Other important dates are listed on the back of this issue.

Fairfax Woman Reinvests, Wins \$100,000 Playing New 'Game Book'



After winning a \$20 prize the first time she played the lottery's new "Game Book" scratch game, a Fairfax woman decided to try the game again and ended up winning the first top prize of \$100,000.

Andrea Sauser, 41, was on break at work when she scratched the ticket.

"I was chatting with my friend as I was scratching the ticket, telling her that our other friend had won \$100 last night on the Ten Times game and she was the luckiest person I knew," Sauser said. "I said, 'It doesn't look very good,' and then I scratched off a '7' on the Game Book on the 'Golden 7s' and it said a hundred thousand!"

Sauser said news spread quickly throughout the sales office of Yellowbook in Cedar Rapids.

"Everybody was screaming and hollering," Sauser said as she claimed her prize.

After having her ticket validated at a retailer, Sauser decided to take the remainder of the day off to collect her thoughts and claim the prize. She called her husband, Dennis, to tell him the good news.

"He's like, 'Are you kidding?' and I'm like, 'No,' and he just started laughing," Sauser said.

Sauser purchased her winning ticket at Casey's, 5655 C St. SW in Cedar Rapids. She said she is planning to save her winnings for now. 🐼

FEB./MARCH 2013	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
		11	12	13	14	15	16
	LOTTERY ACTION DELIVERS						
	17	18	19	20	21	22	23
	24	25	26	27	28	Mar. 1	2
LOTTERY ACTION DELIVERS							
	3	4	5	6	7	8	9
				BASS PRO SHOPS* (\$5)/ CASINO ROYALE (\$2)/ TRIPLE TRIPLER (\$1) BEGIN			
	10	11	12	13	14	15	16
	THREE NEW PULL-TABS BEGIN (ASK YOUR DSR)						
	LOTTERY ACTION DELIVERS						

USING YOUR WAVE TERMINAL...more tips and tricks!

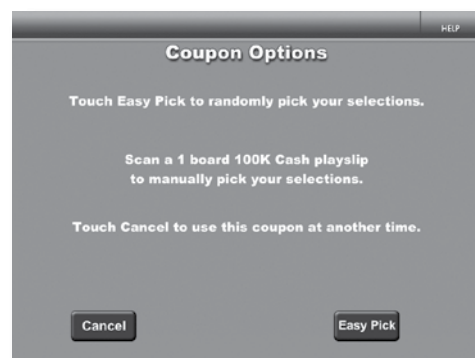
Scanning and Processing Coupons Quickly and Easily

New to scanning coupons? Need a refresher? Here's the procedure:

- Hold the bar code under the red light of the bar code scanner
- A pop-up screen asks if the player wants an easy pick or to use a play slip (see top graphic)
- Press "Easy Pick" button for an easy pick
- Insert a play slip to use that option
- Press "Cancel" if the player doesn't know if they want an easy pick or play slip, or doesn't have a play slip ready (pressing Cancel at this point does not void the coupon)
- Once the player has decided which option they want, scan the coupon again and complete the process

NOTES: Coupons may only be used once. If a coupon has already been redeemed, the terminal will give an error message: "Coupon Already Redeemed" (see bottom graphic).

Keep the coupons to balance your cash drawer; Lottery reps will not pick them up. Retailers should appropriately destroy the bar code and dispose of the coupon so it cannot be presented again.



What if a lotto ticket still has drawings left on it?

When you validate a lotto ticket for a player that still has drawings remaining on it, one of two things will happen, depending on if the ticket is a winner or not.

- 1) If the ticket is a **nonwinner** at the time of scanning, yet draws remain, a receipt will print out that says, "Not Yet a Winner More Draws Remain" (pictured at left). Also, a screen will pop up on the Wave terminal (like that pictured at left below the receipt) indicating there are drawings left on the ticket. No exchange ticket is printed with a nonwinner.
- 2) If the ticket is a **winner**, yet more draws remain, receipts will print for the winning ticket (customer and retailer receipts) and then an exchange ticket will be printed with the same numbers on it and it will say "Exchange" on it (shown at left). In this case, **be sure to give the player the "Exchange" ticket so it can be validated for the drawings remaining on the ticket after they have been held.**



IOWA LOTTERY GAME INFORMATION

As of Feb. 11, 2013

Game	Start Date
592 BINGO TIMES 10-Orange/Green	03/31/08
631 LUCKY DIAMONDS	03/30/09
666 LIFETIME RICHES	04/05/10
667 CASH BONANZA	05/24/10
702 CROSSWORD-Red/Green	10/04/10
701 MAGIC LINE BINGO-Purple/Ylw.	01/03/11
703 IOWA LOTTERY BLACK	01/03/11
716 RED HOT CHERRIES	01/03/11
713 SIZZLING 7'S	03/28/11
717 SUPER CROSSWORD	04/18/11
724 CROSSWORD-Green/Purple	05/06/11
725 TRIPLE PLATINUM 777	05/23/11
731 MONOPOLY™	07/18/11
728 TWISTED	08/29/11
732 LOOSE CHANGE™	09/19/11
736 LUCKY ELVES BINGO	09/26/11
737 MERRY CROSSWORD	09/26/11
738 HOLIDAY BONUS CROSSWORD	09/26/11
740 SNOW BANK	10/03/11
743 HOLIDAY WISHES	10/03/11
744 WINTER BUCKS	11/04/11
745 SANTA GAMES DOUBLER	11/04/11
735 LUCKY JAR BINGO	12/27/11
723 ACES HIGH	01/06/12
747 VETERANS DOUBLE DOUBLER	01/06/12
748 LUCKY HEARTS	01/06/12
749 MINUTE TO WIN IT™	01/06/12
750 MATCH & WIN™ 2ND EDITION	01/06/12
751 DID I WIN? - GOLD SERIES	01/06/12
714 \$30,000 CLUB	02/02/12
752 X MARKS THE SPOT™	02/02/12
753 PAC-MAN™	02/02/12
754 BEE LUCKY	03/01/12
755 DOUBLE WILD 8'S	03/01/12
758 ROULETTE	04/05/12
759 MATCH 3 TRIPLER	04/05/12
760 PINBALL	04/05/12
757 SUPER CROSSWORD	04/09/12
761 HOT \$50,000	04/09/12
763 INSTANT MONOPOLY™	05/03/12
764 ROYAL RICHES	05/03/12
734 5X THE MONEY	05/31/12
765 TRIPLE FORTUNE	05/31/12
762 GEMSTONE 10s	06/27/12
766 VETERANS SILVER 6s	06/27/12
767 SCRABBLE™	06/27/12
768 SUPER CASHOUT	06/27/12
769 7	06/27/12
756 CROSSWORD-Orange/Pink/Green	07/02/12
770 LUCKY CHERRY SLOTS	07/18/12
773 500 GRAND	07/18/12
771 BOGGLE™	08/29/12
772 DOUBLE IT	08/29/12
774 WIN PIGS FLY	09/10/12
777 NORTH POLE BINGO	10/03/12
778 HOLIDAY CROSSWORD	10/03/12
779 JINGLE BELL JACKPOT	10/03/12
780 HOLIDAY BLACK	10/03/12
781 PEPPERMINT SUPER CROSSWORD	10/03/12
782 HOLIDAY TREASURES	10/03/12
783 HOLIDAY GOLD	10/03/12
784 MERRY MONOPOLY™	10/03/12
785 HAPPY HOWLIDAYS	10/31/12
786 BEST WISHES FOR A SWELL SEASON	10/31/12
678 DELUXE 7-11-21*	01/03/13
788 A 10 HUT	01/03/13
789 CASH ON THE SPOT	01/03/13
790 JUST FOR HIM! JUST FOR HER!	01/03/13
791 BE MINE - BETTY BOOP™	01/03/13
792 CASH UP	01/03/13
793 QUEEN OF SPADES	01/03/13
794 10X CASH	01/03/13
787 GAME BOOK	01/14/13

ENDING SCRATCH GAMES

Game	Start Date	Last Date to Pay Prizes
711 LUCKY LINES (Green/purple)	03/07/11	03/21/13
720 DIAMOND MINE	05/16/11	03/21/13
726 VETERANS HOT \$50	07/18/11	03/21/13
727 PINK PANTHER™	07/18/11	03/21/13
729 SUNNY MONEY	08/08/11	03/21/13
730 TRIPLE CHERRY TWIST	08/08/11	03/21/13
739 HOLIDAY COUNTDOWN	09/26/11	03/21/13
741 BETTY BOOP™	10/03/11	03/21/13
742 SPARKLING WINNINGS	10/03/11	03/21/13



Helping you serve the Lottery customer

www.ialottery.com

Lotto Game Information

Game	Drawing Days	Sales Cutoff Time	Approx. Drawing Time	Approx. Allowed Cashing Time
Hot Lotto	Wednesday and Saturday	8:18 p.m.	9:40 p.m.	11:45 p.m.
\$100,000 Cash Game	Monday through Saturday	8:18 p.m.	8:28 p.m.	8:40 p.m.
Mega Millions	Tuesday and Friday	8:59 p.m.	10 p.m.	Next Day
Pick 3 and Pick 4 Midday	Daily	12:30 p.m.	12:40 p.m.	1:00 p.m.
Pick 3 and Pick 4 Evening	Daily	8:18 p.m.	9:20 p.m.	9:40 p.m.
Powerball	Wednesday and Saturday	8:59 p.m.	9:59 p.m.	11:40 p.m.

If you or someone you know has a gambling problem, call 1-800-BETS OFF.
You must be at least 21 years old to purchase lottery tickets.